

Information for self-guided Groups 2019-2020

Thank you for booking a self-guided visit to the Clifton Suspension Bridge Visitor Centre, this document will help you book with us.

How much does it cost?

Unless otherwise stated, a self-guided visit to the Clifton Suspension Bridge Visitor Centre is £1 per person. This is applicable to all groups of 15 people and over. This is a compulsory payment. When you make your booking you will be given a time slot and issued with a voucher which you **must print off** and present to the reception desk upon arrival.

We will invoice you for the full amount (including VAT). Cheques should be made out to 'Clifton Suspension Bridge Trust'. Alternatively you can pay on the day by cash, cheque or card.



How many people can I bring?

Our Visitor Centre has a limited capacity, we ask all groups that are larger than 30 to please split into smaller groups before entering the Visitor Centre. Many groups like to enjoy the view and take in the bridge whilst one half of their party is inside the Visitor Centre and then swap over. Please be ready to divide your group up when you arrive.

What will you see?

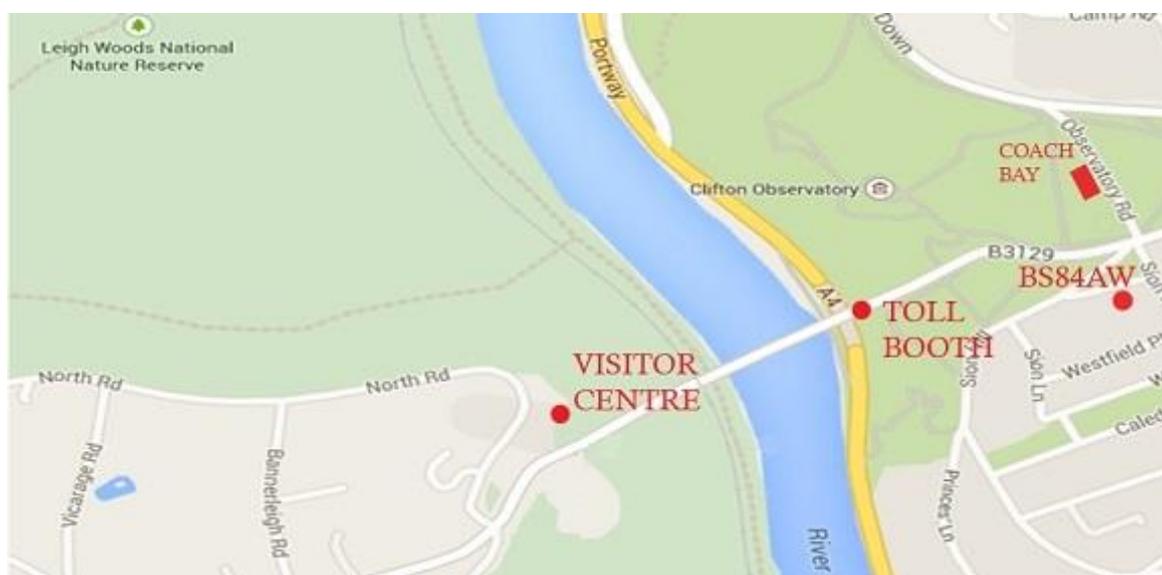
The Visitor Centre contains information about the history of the Clifton Suspension Bridge including the competition to design the bridge, its construction and completion and how it is maintained today. You can watch a DVD about the bridge, see objects from our collection (including stereoscopic images and original souvenirs) and browse our [shop](#), where you'll find books, postcards and souvenirs.

How long does it take?

We will give you a time slot for your visit, this will help us make sure that there are no other large groups also expected at the same time. The time slot will be 20 minutes per a group.

How to find us

The Visitor Centre is situated on the Leigh Woods side of the bridge. If you are arriving by coach you must arrive on the Clifton side of the bridge and use the designated coach drop off point. This is situated on the corner of Clifton Down/Bridge Road crossroads about 150 metres from the bridge, postcode **BS8 4AW**. You can then walk across the bridge to the Visitor Centre.



Please note that there is a weight limit for the bridge and there is no turning space on the approach road, so do not drive past this point. The following information must be passed on to any coach drivers:

Important notice- coach arrivals

Due to a weight restriction coaches are not able to cross over the bridge, coaches must arrive and depart from the Clifton side of the bridge using our coach drop off bay.

The coach drop off point is on **Observatory Road**, Clifton Village, near to the junction with Bridge Road and is about 150 metres from the bridge. This dedicated coach drop off bay has a 20 minute waiting time restriction. The nearest postcode for this space is BS8 4AW. It may be useful to turn on the 'avoid toll routes' option on your Sat Nav.

Please note that there is a weight limit for the bridge and there is no turning space on the approach road, so do not drive past this point.

Special arrangements for groups with mobility issues/evening tours

In special circumstances, groups may arrive at the Leigh Woods side of the bridge, but please speak to us in advance about this.

Waiting coaches

Please note that whilst coaches are able to drop off and pick up passengers a short walk from the bridge, we ask that drivers waiting for groups park at one of the following designated locations:

Long Stay - Parry's Lane - The Downs, (B4054) off Westbury Road, (A4018)

- Capacity up to 15 coaches.
- No waiting limit.
- Within 5 minutes driving time from Bristol Zoo Gardens, The Downs, Clifton Village and the Clifton Suspension Bridge.

Long Stay- Bristol Fruit Market- Albert Rd, Bristol BS2 0YQ

- Capacity upto 20 coaches
- 24 hour security
- Driver facilities- café and toilets
- Drivers MUST book their coach parking in advance by telephoning 0117 9771655 or 07379 597856 (both 24 hours) for £12 for up to 24 hours parking. Bookings can be made up to a few minutes before arrival.
- Please note the coach park is unsuitable for passenger pick-up or drop-off.

Long Stay - Cumberland Road - Cumberland Road, BS1 6SG

- Capacity up to 12 coaches
- Waiting limit 24 hours
- No return within 1 hour of departure
- Within 10 minutes driving time of all central Bristol pick up and set down points

Bristol City Football Club - Aston Gate, BS3 2EJ (A3029) Winterstoke Road

- Capacity up to 30 coaches
- Contact Bristol City Football Club (telephone number 0117 963 0614) in advance to agree access arrangements, waiting restrictions and fee.
- Secure off street coach parking within 15 minutes driving time from City Centre.

Long Stay - NCP, Dalby Avenue - Bedminster, BS3 4HH

- Capacity up to 20 coaches
- Open 24 hours
- Up to 4 hrs £4, over 4hrs £8
- Drivers' toilet facility

- Within 5 minutes driving time of all central Bristol pick up and set down points.

Facilities

There are public toilets on the Clifton side of the bridge and also in our Visitor Centre on the Leigh Woods side of the bridge. If your party are likely to need a toilet break, we recommend arriving 5-10 minutes earlier than your tour time so everyone can use these facilities.

Whilst we regret that there is not a café inside the Suspension Bridge Visitor Centre, we would like to let you know that there is the opportunity to purchase tea, coffee, cold drinks, cakes and snacks from the Chapter & Holmes coffee stand just opposite. Why not factor in time at the end of your visit for refreshments and enjoy a view of the bridge from our picnic seating? The Coffee stand is open during peak times only.

<https://www.cliftonbridge.org.uk/coffee-chapter-holmes>

Translation sheets

In the Visitor Centre your group can borrow **translations** of the exhibition text in French, German, Italian, Spanish, Finnish and Afrikaans. We also have information about the history of the bridge available in many languages – **fact sheets** may be purchased for 10 pence.

Late arrival

We understand that things can happen out of your control and you may run late for your visit, if you think that you will be more than 10 minutes late please phone the Visitor Centre on 0117 974 4664. If you arrive later than 45minutes we may not be able to allow you in the Centre.

Cancellation

Please give at least 1 weeks' notice via phone or email if you would like to cancel a booking.

Please notify Kat Tudor on getinvolved@cliftonbridge.org.uk or 0117 974 4664. If you fail to show up for your booking we have the right to charge you the full amount for your tour.



Visitor Centre rules

We ask that group leaders help us to keep the Visitor Centre pleasant for all visitors.

- If you have a large group, please split into **20 people at a time**.
- Please ask your group **not to eat or drink in the centre**.
- Please supervise students in the shop in small groups.
- Please do not sit on the stairs.

We hope you enjoy your visit with us!

