

CLIFTONSUSPENSIONBRIDGE

Recharging a Crossing Card Online

If you are a regular user of the Clifton Suspension Bridge, a Crossing Card can make your daily commute cheaper and easier. Your card is not tied to a single driver or vehicle and the crossings on it do not have an expiry date.

You will need to have your Crossing Card number to hand when you recharge it. If you do not have a Crossing Card, please follow the instructions for 'Purchasing a New Crossing Card Online' instead.

1. Create a New Account

If you bought your card over the phone or counter and have not previously shopped online with us before, you will need to create a new account. Go to www.cliftonbridge.org.uk/user/register, enter your name and email address and complete the Capcha (fill in the letters or numbers you see in the box).

2. Check your email

Log in information will be sent to your email account and the website will return to the home page. You should receive a message from office@cliftonbridge.org.uk with your login details. Check your junk mail folder if you do not see it.

A welcome message with further instructions has been sent to your e-mail address. ×

Thank you for registering at The Clifton Suspension Bridge. You may now log in by clicking this link or copying and pasting it to your browser:

http://www.cliftonbridge.org.uk/user/reset/17260/1444404718/9Vt_I6Dx76ZlczvDyPQVES59j5rrn2o4bK8jQAPu51o

This link can only be used once to log in and will lead you to a page where you can set your password.

After setting your password, you will be able to log in at <http://www.cliftonbridge.org.uk/user> in the future using:

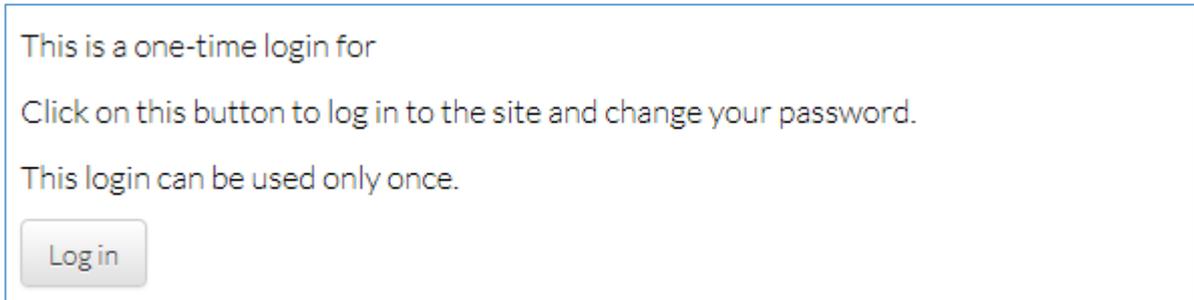
username:

password:

-- The Clifton Suspension Bridge team

3. Follow the link

Click the link in your email and then the 'Log In' button on your website. Once you have entered a password it will be saved and you will see your account details.



4. Decide how many crossings you'd like

The more crossings you buy, the cheaper they become. You can choose from 50, 100, 400 or 1000. You'll find the shopping cart at: www.cliftonbridge.org.uk/commute/crossing-cards/purchase-recharge

The top half of the shopping cart shows Card Recharges. Make sure you add 'XXX Crossings Recharge Card' to your basket or you will not have an opportunity to add your card number.

50 Crossings Recharge Card	£30.00	Add to basket
100 Crossings Recharge Card	£50.00	Add to basket
400 Crossings Recharge Card	£170.00	Add to basket
1000 Crossings Recharge Card	£350.00	Add to basket

5. Add to Basket

Press the green 'Add to Basket' button and you will be taken to a screen which asks you to confirm your bridge card number. Type it into the box and press 'Add to Basket' again. This will take you through to a review screen where you can double check that you have entered the correct card number.

This product has options that need to be selected before purchase. Please select them in the form below. ×

[View](#) [Edit](#)

[Home](#) > [Content](#) > 50 Crossings Recharge Card

SKU: 0005 **£30.00**
List price: £30.00
Cost: £30.00
Price: £30.00

Bridge Card Number *

50 Crossings Recharge Card added to your shopping cart. ×

[Home](#) > Shopping basket

Remove	Products	Qty	Total
<input type="button" value="Remove"/>	50 Crossings Recharge Card • Bridge Card Number: 12345	<input type="text" value="1"/>	£30.00
			Subtotal: £30.00

6. Checkout

If you have finished shopping, press the 'Checkout' button and enter your delivery and billing information. (NB: If you are living in Bristol, you will need to choose 'Avon' in the 'County' dropdown box!)

Once you have filled in all of your details, click the 'Review Order' button at the bottom of the screen.

7. Review and Submit your order

You'll now see all your order and address details on screen. Check them one last time and click 'Submit Order'. You will be taken through to the World Pay secure payment page.

CLIFTONSUSPENSIONBRIDGE One of the World's Greatest Bridges

Secure Payment Page

This payment page has been created by RBS WorldPay for the supplier. Please review your purchase details, then select a card or payment to proceed to the next page.

Select language English

Clifton Suspension Bridge
Description **Cart contents: 2x 50 Crossings New Card**
Amount **£60.00**

Select your payment method

MasterCard Visa Maestro JCB MasterPass V.me by Visa

Cancel

payments powered by **WorldPay** For help with your payment visit the: [WorldPay Help](#).

8. Make your payment

The last step is to choose your payment method and enter your card details. Your name and address should appear automatically in the payment form. If you have set up a verification process with your card provider, you may be asked to enter your verification password.

Once payment has been made, a copy of your order will be emailed to you and your card will be sent to you via second class post within four working days – unless you have requested collection from the Toll Houses.

Q. The amount of crossings I'd like to add isn't shown. Can I add more crossings?

Yes. If you would like to add more crossings to a card at the time of purchase, press 'Continue Shopping' and select 'XXX Crossings Recharge Card'. Simply write the same card number in again.

Q. Can I split the number of crossings I buy across two cards?

No. Unfortunately it is not possible to do this.